



Transition of RBS Product Support

Following completion of the acquisition of Rosetta Biosoftware assets from Merck & Co., Inc. by Microsoft Corp. on June 26, 2009, Merck & Co selected Ceiba Solutions, Inc (<http://www.ceibasolutions.com>) as the provider of product support for Rosetta Resolver, Elucidator and Syllego customers.

Ceiba Solutions is a software and IT services company helping customers streamline and extend business processes through composite software development, application integration, and managed application services. Ceiba currently serves Life Science industry customers with outsourced managed services for R&D applications, as well as business software and integrated business processes. Ceiba Solutions is an active member of the Massachusetts Biotechnology Council and the BayBio Council.

In the coming weeks, the Rosetta Biosoftware transition team will work with representatives from Ceiba Solutions to ensure effective transfer of technical and functional product knowledge. During this period, Rosetta Biosoftware will retain full responsibility for product maintenance and support, including assisting customers with upgrades to the latest versions of the Resolver, Elucidator and Syllego software. Please contact John Barton, Director of Customer Support, at 206-926-1203 or by e-mail, with support related inquiries.

Ceiba Solutions will assume complete responsibility for software maintenance and support associated with Rosetta Biosoftware product Licensees who are eligible for continued Technical Support and Software Upgrade Protection, and will retain that responsibility throughout the remainder of the 24 month Desupport Period. The current means of accessing product support will remain active throughout the Desupport Period:

Phone: 1-800-RESOLVE
Email: support@rosettatabio.com.

The Rosetta Biosoftware transition team will communicate directly with each customer to provide further details.