



Welcome Rosetta Biosoftware Customers!

Hello,

Our Ceiba Solutions team is pleased to have the opportunity to support your use of the Rosetta Biosoftware product suite: Resolver, Elucidator and Syllego. We are working directly with the Rosetta team to transition key processes, knowledge and personnel. Our goal is to provide a seamless transition of functional and technical support. The official cutover to our Ceiba Solutions Managed Services will be September 15, 2009.

Ceiba has a unique focus on Life Science, providing innovative IT solutions for application integration, composite software development and managed services. In the Life Science R&D area we support a wide variety of applications, creating a single point of incident capture and resolution using our cTrac software.

We are active members of the Massachusetts Biotechnology Council, and BayBio Council, and we have also recently won a grant from the New Zealand government to develop a solution that helps drug developers and their network of outsource partners share common data and have immediate visibility into their business.

We appreciate your visit to our website, and welcome your feedback. We have also tried our best to anticipate your questions and, toward that end, we have posted a document of frequently asked questions (FAQ) on our website.

More importantly, we look forward to speaking with you directly over the coming weeks. However, if you have any important questions or concerns that we did not address and need immediate attention, please do not hesitate contact us.

We look forward to serving you.

Sincerely,

Tom Arneman, President, Ceiba Solutions, Inc.



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